




# DR Training Survey

Andrea Yeaton  
Demand Response Subcommittee  
April 24, 2019

- Demand Response has gone through a lot of changes in the past few years
  - Products introduced and retired
  - Capacity Performance
  - M&V changes
  - New DR Hub system
- Time to do a comprehensive review of training material and courses that are offered to make sure they're up-to-date and meet the needs of our members
- Need input from members

- Survey topics:
  - **Format** – just theory, how/where to accomplish task, hands-on DR Hub exercises, hands-on calculations
  - **Length** – 2 hour chunks by Webex, all day class in person, 2 day class in person
  - **Content** – Load Management, Economic, Ancillary Services, Other
  - **Continuing Education Hours (CEH)**
  - Value of **CSP certification**

- Survey sent out to Members on April 5, 2019
- Click here for Survey  [Demand Response Training Survey](#)

Responses due by March 30, 2019 (next week!)

- Who responded: about 1/3 each of CSPs, EDCs and LSEs; majority have operational role
- Format: in-person training not very useful
- Length: ½ day is most popular
- Content of Training and how often: Load Management, Economic and Ancillary Services all beneficial, offered once or twice per year
- Continuing Education Credits? ½ say yes
- CSP Certification exam? Majority say yes
- Lots of suggestions and comments – thank you!!

